



Notice of meeting of

Executive

To:	Councillors Waller (Chair), Ayre, Steve Galloway, Moore, Morley, Reid and Runciman
Date:	Tuesday, 7 July 2009
Time:	2.00 pm
Venue:	The Guildhall

AGENDA

Notice to Members - Calling In:

Members are reminded that, should they wish to call in any item on this agenda, notice must be given to Democracy Support Group by:

10:00 am on Monday 6 July 2009, if an item is called in *before* a decision is taken, *or*

4:00 pm on Thursday 9 July 2009, if an item is called in *after* a decision has been taken.

Items called in will be considered by the Scrutiny Management Committee.

1. **Declarations of Interest**

At this point, Members are asked to declare any personal or prejudicial interest they may have in the business on this agenda.

2. Exclusion of Press and Public

To consider the exclusion of the press and public from the meeting during consideration of Annex 4 to Agenda Item 6 (Effective Organisation Programme – Efficiency Review), on the grounds that it contains information relating to the financial or business affairs of any particular person. This information is classed as exempt under paragraph 3 of Schedule 12A to Section 100A of the Local Government Act 1972 (as revised by The Local Government (Access to Information) (Variation) Order 2006).

3. Minutes (Pages 3 - 14)

To approve and sign the minutes of the Executive meeting held on 23 June 2009.

4. Public Participation

At this point in the meeting, members of the public who registered their wish to speak regarding an item on the agenda or an issue within the Executive's remit can do so. The deadline for registering is **5:00 pm on Monday 6 July 2009**.

5. Executive Forward Plan (Pages 15 - 20)

To receive details of those items that are listed on the Forward Plan for the next two Executive meetings.

6. Effective Organisation Programme – Efficiency Review (Pages 21 - 72)

This report sets out the initial findings of the recent review of the Council undertaken by the Council's efficiency partners, Northgate Kendric Ash, together with proposals from the Corporate Management Team for a broad-based programme of work to ensure the Council continues to provide efficient and effective services and to build upon its successful transformation programmes.

7. Customer Strategy (Pages 73 - 126)

This report presents a draft Customer Strategy and Delivery Plan, setting out a vision for the delivery of customer focused, efficient council services, and asks Members to comment upon the Strategy and recommend it to Full Council for approval.

8. The Annual Risk Management Report 2009 (Pages 127 - 156)

This report provides information on the successful outcomes achieved through the deployment of effective risk management arrangements across the Council over the past year and seeks approval for a revised and refreshed risk management policy and strategy.

9. Street Level Services and Area Based Working (Pages 157 - 166)

This report sets out a refreshed vision for street level services and proposals for Area based working, in line with the 'More for York' transformation proposals.

10. Castle Piccadilly Regeneration Project (Pages 167 - 172)

This report provides an update on the progress of this project since the last report to Executive in November 2008, including the outcome of the procurement process to identify a development partner, and seeks approval for a recommended course of action to continue the project.

11. Urgent Business

Any other business which the Chair considers urgent under the Local Government Act 1972.

Democracy Officer:

Name: Fiona Young

Contact details:

- Telephone – (01904) 551027
- E-mail – fiona.young@york.gov.uk

For more information about any of the following please contact the Democracy Officer responsible for servicing this meeting:

- Registering to speak
- Business of the meeting
- Any special arrangements
- Copies of reports

Contact details are set out above.